

## Why buy from us?

- All puppies have been examined by two veterinarians and include a complimentary post-purchase exam and up-to-date vaccination records.
- All puppies eat our Earthblend Super Premium Dog Food made from all natural ingredients.
- We buy puppies from the country's finest dog breeders whom we know and trust.
- We will not buy puppies from any USDA licensed breeder who has a direct violation on record (one that can adversely affect the health and/or welfare of any dog or is likely to adversely affect the health and/or welfare of a dog in the future).
- Puppies are exercised and socialized daily with other puppies, staff and store visitors.
- We've established a Homes for Life program whereby we mandate owners of our dogs bring them back to us at no cost (at any age) if, for any reason, they can no longer care for the dog so that we may find them a new home.
- Every puppy goes home with a 15-day primary health plan that covers infectious diseases.
- We have a two-year hereditary/congenital warranty that extends to five years when puppy remains on Earthblend Super Premium food.
- We offer major medical surgery coverage and an Animal Replacement Policy in case of an accident.



# Animal Kingdom



## Visit one of our stores today!

### Arrowhead Towne Center

*Puppies 'N Love*  
7700 W. Arrowhead Towne Ctr.  
Glendale, AZ 85308  
(623) 878-9059

### Arizona Mills

*Animal Kingdom*  
5000 S. Arizona Mills Circle  
Tempe, AZ 85282  
(480) 831-2877

### Paradise Valley Mall

*Puppies 'N Love*  
4550 E. Cactus Rd.  
Phoenix, AZ 85032  
(602) 996-7599

### Tucson Mall

*Animal Kingdom*  
4500 N. Oracle Rd.  
Tucson, AZ 85705  
(520) 408-1750

### San Tan Village

*Puppies 'N Love*  
2174 E. Williams Field Rd.  
Gilbert, AZ 85295  
(480) 917-3437

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Available Puppies Online

[AnimalKingdomAZ.com](http://AnimalKingdomAZ.com)



# Our Puppies Come First

## Our Mission

Our puppies come first. We promote the highest standards in animal welfare by:

- Committing ourselves 100 percent to the health, safety and welfare of our puppies
- Scrutinizing our breeders and only buying puppies from the best
- Working closely with customers to match them with dog breeds that best fit their lifestyle
- Promoting responsible pet ownership through our Homes for Life program, education, training, and community outreach

We are committed to providing outstanding customer service and follow-up support.

### About Us

Animal Kingdom and Puppies 'N Love pet stores are Phoenix based, family owned and operated and have been in the retail pet business for more than 40 years. We built our solid reputation by matching happy, healthy pets with loving new families because we know the bond that exists between a pet and its owner is one of life's greatest experiences.



### Our Breeders

We purchase only the highest quality puppies from USDA licensed breeders and hobby breeders, those with four or less breeding females. Our breeders must exceed the standards set forth in the Animal Welfare Act and enforced by the USDA. We mandate our puppies are bred professionally and ethically and that the adult breeding dogs are as healthy and happy as their pups.

We do the following to ensure our breeders are of the highest standard and quality:

- Make at least two on-site breeder trips per year to strengthen our relationships with our breeders, tour and inspect their properties and meet their adult dogs/puppies
- Require up-to-date USDA inspection reports that we routinely/consistently scrutinize
- Vet exam and evaluation of each puppy upon arrival at our Phoenix vet center
- Review Pedigree, verify registration clubs, genetic testing
- Confirm the health, genetics, vaccination records and deworming prevention before purchase of puppies

### Puppy Delivery

Our puppies travel to Phoenix in a custom designed pet transportation van with air cleaning and ventilation systems, clean water and food, advanced air temperature control systems and with two trained animal care technicians on board to ensure the safety of the puppies.

### Puppy Care

We operate our own veterinary clinic in Phoenix with a full-time licensed veterinarian on staff. We perform thorough examinations on each puppy upon arrival. The puppies are weighed, their temperature is taken, they are given up-to-date vaccinations, a preventative deworming treatment and each is microchipped.

Our staff veterinarian visits our stores weekly to perform follow-up examinations on the puppies. Animal Care Technicians are on staff in each store to ensure the puppies are eating, administer up-to-date vaccinations, provide medications when necessary, groom and examine each puppy daily and actively maintain our sanitation guidelines.



New puppy owners go home with the dog's health, shot and vet exam records. They also receive breeder information and four training videos to help transition the puppies to their new homes.

### Do All Puppies Sell?

Yes. Most of our puppies sell within days or weeks of arriving at our stores. Those that do not sell right away are reduced in price and that always ensures they go home. We have a page on our Website dedicated solely to the marketing of our discounted puppies.

## Responsible Pet Ownership

### Microchipping

We are committed to promoting responsible pet ownership so each puppy we sell comes with a microchip containing a unique ID number. If the dog is lost and turns up at a veterinarian or animal shelter either will scan the animal so it can be reunited with its owner.

### Spaying & Neutering

We advocate the spaying and neutering of all pets so we in no way contribute to pet overpopulation. Research shows spayed/neutered pets live longer and may be less likely to roam or become aggressive. Customers who spay or neuter their puppy receive a free 16 lb. bag of our Earthblend Super Premium Dog Food.

## Homes for Life

We are passionate about the health and welfare of our dogs, so we assume a lifetime responsibility for each puppy we sell.

We do this through our Homes for Life program, another way we show our commitment to our pets and customers.

We understand that for unfortunate and unforeseen reasons sometimes customers who purchase our puppies can no longer keep and/or care for them in the future. For this reason, new puppy owners (at the time of purchase) sign a form agreeing to return the dog to us if, for any reason at any time, they cannot keep their dog. We then rehome the pet at no cost to the prior owner.



## Giving Back



We are committed to being active in the communities in which we operate, so giving back is part of our company culture.

We have a year-round campaign in our stores to raise money and collect much needed items for homeless pets in Maricopa County. We also support various community pet rescues and charitable organizations throughout the entire year.